

RACK RATES 2018-19

KAROO LODGE

Rates are per person
per night sharing



ROOM TYPE	HIGH SEASON	LOW SEASON
	1 Nov '18 - 30 Apr '19 1 Sept '19 - 31 Oct '19	1 May '19 - 31 Aug '19

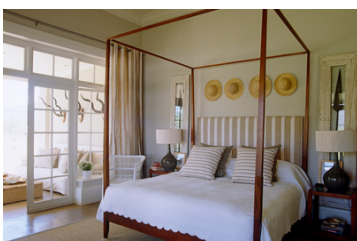
Karoo Suite	R 6,630	R 3,750
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Lodge Suite	R 5,250	R 3,455
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Sibella Suite	R 3,455	R 2,900
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THE MANOR

Rates are as indicated



ROOM TYPE	HIGH SEASON	LOW SEASON
	1 Nov '18 - 30 Apr '19 1 Sept '19 - 31 Oct '19	1 May '19 - 31 Aug '19

Manor Suite Per person per night sharing	R 6,630	R 3,750
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Manor sole-use 1-6 people	R 35,600	R 22,640
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Manor extra person 7th & 8th person, per person per night rate	R 4,140	R 3,040
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MINIMUM 2 NIGHT STAY APPLICABLE TO SOLE-USE

CONSERVATION CONTRIBUTION PAYABLE ON DEPARTURE

Not included in rates above. South African residents - R75 per person per day. International guests - R140 per person per day. Children pay 50%.

RATES INCLUDE

- Luxury ensuite accommodation
- All meals
- Tea & coffee
- Two game activities daily with experienced guides
- Children's programme (kids under 8 are not allowed on scheduled game drives with other guests)
- Selected local drinks during game drives
- VAT

RATES EXCLUDE

- Telephone calls
- Curio shop purchases
- Spa treatments
- All other beverages
- Laundry
- Gratuities
- Transfers to/from the Samara property
- Conservation contribution
- Paid activities e.g. star bed
- Babysitting (R100/hour)

SINGLE SUPPLEMENT - KAROO LODGE & MANOR NON-EXCLUSIVE USE

Plus 50% of per person sharing rate applicable to single occupancy

CHILD POLICY

KAROO LODGE

- Children of all ages are welcome at Karoo Lodge. However children under 8 are not permitted on scheduled game drives with other guests.
- A dedicated children's programme is on offer, and shorter 'bumble' drives can be arranged once the game drive has returned to the lodge.
- A private vehicle for families can be booked by prior arrangement, subject to availability and at extra cost.
- Children before their 3rd birthday, sharing with adults, stay free of charge.
- Children between their 3rd and 14th birthday, sharing with adults, pay 50% of the adult rate.
- Guests aged 14 and over must take their own room at adult rates.
- Maximum 2 children to be accommodated in Karoo Suites and maximum 1 child to be accommodated in Lodge Suites, sharing with 2 adults.
- 3 or more adults are not permitted to share rooms.

THE MANOR

- Children under 14 are not permitted at The Manor unless The Manor has been booked on an exclusive-use basis.
- Guests aged 14 and over must take their own room at adult rates.
- 3 or more adults are not permitted to share rooms.

THE MANOR EXCLUSIVE-USE

- Children of all ages are welcome at The Manor when it has been booked exclusively.
- A bespoke programme of activities will be discussed with you by your dedicated ranger.
- For parties with 6 guests or less, the standard sole-use rate is applicable even if there are children in the party. For parties over 6 guests, any children over and above the minimum 6 guest requirement will benefit from the following discounts - children before their 3rd birthday stay free, and children between their 3rd and 14th birthday pay 50% of the extra person rate.
- 3 or more adults are not permitted to share rooms.

SAMARA IS LOCATED IN AN AREA FREE FROM MALARIA

and other tropical diseases. Full hospital, consultant and general medical services are available in Graaff-Reinet and Port Elizabeth.

ARRIVAL & DEPARTURE TIMES

Check-in is at 14:00

Check-out is at 11:00

PAYMENT

- Mastercard, Visa, Diners Card and American Express are all accepted.
- Credit card payments prior to arrival cannot be processed without signed authorisation being emailed/faxed to us.
- Internet banking/EFT is accepted.

RESERVATION & CANCELLATION CONDITIONS

- Reservations are not confirmed until such time as a deposit has been paid.
- A 50% deposit of the total accommodation amount and any air or road transfers arranged by Samara is payable within 14 days of date of confirmation.
- The remaining 50% of the accommodation and transfers payment must be made 30 days prior to arrival.
- Reservations made within 30 days of the arrival date must be confirmed by full payment within 48 hours.
- Reservations cancelled 46+ days prior to arrival will be charged at 5% of the total accommodation amount.
- Reservations cancelled 45-21 days prior to arrival will be charged at 50% of the total accommodation amount.
- Reservations cancelled 20-0 days prior to arrival will be charged at 100% of the total accommodation amount.
- Rates are subject to change without notice.

TRANSFERS

- Road/air transfers with accredited charter companies can be arranged on request at additional cost.
- Quotes are given subject to change without notice.
- For safety reasons, flights are subject to weather conditions. A substitute transfer by road will be arranged if necessary.
- A cancellation fee may be incurred if a confirmed charter is cancelled by the client.

PLEASE ADVISE RESERVATIONS OF THE FOLLOWING

- Any dietary requirements
- Any special occasions such as birthdays, anniversaries, proposals
- Estimated time of arrival
- Method of transport
- Mobile number in South Africa
- Bed preference - twin or double

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